

CLAUDIA REBESANI



INTRODUCTION

Having had the good fortune to work in world-class organisations in both the private and public sectors, at Yusen Logistics, Asia's largest logistics company, and currently on the board of directors in INDIRE, the oldest research institute within the Italian Ministry of Education, I have developed a good understanding of how organisations work and how they innovate. I am particularly interested in the synergies that can be developed between the public and the private sectors, especially in their capacity to develop large-scale innovative projects, services and solutions. I find the current openness and willingness of the two sectors to collaborate very exciting.

In 2006 I left Yusen after 8 years in order to dedicate time to bringing up my three children. It was a difficult decision but the right one. Yusen is a global enterprise and my job entailed a great deal of travel between Europe, Russia and the Far East. My background is in linguistics; apart from English and Italian I speak French and Norwegian, and since leaving Yusen I have been working in language research and education.

In 2008 I was accepted into a Masters program at the University of Oxford to read Applied Linguistics. The program involved a significant amount of independent research, requiring initiative, self-motivation and a wide range of other personal skills. For one course, First Language Acquisition, an understanding of how the brain learns was essential. I found this subject very stimulating. After completing the degree I was elected to the board of directors in INDIRE - the Italian National Institute for Documentation, Innovation and Educational Research – to help guide the transformational process that the organisation is going through. INDIRE is responsible for the evolution of the Italian school system by investing in education and innovation and supporting the processes of continual improvement in schools.

WORK EXPERIENCE

Current position since January 2015 **IUL - ITALIAN OPEN UNIVERSITY, Florence, Italy**

Professor of English Language

IUL is the Italian national open and on-line University and offers undergraduate and post-graduate degree courses validated by the Italian Ministry of Education. Working for the languages faculty my responsibility is for the design, planning and teaching of innovative English language modules and courses which are taught in the graduate and post-graduate Master's degree : *Methods and techniques of educational interactions*. The course is being attended by students from all over Italy.

Current position since May 2013 **INDIRE, Florence, Italy**

Member of the Board of Directors

INDIRE is an autonomous national research institute supervised and financed by the Italian Ministry of Education. It is located in Florence with 18 regional offices all over Italy. The Institute's main task is to provide students, teachers, scholars and educational decision makers with information about educational resources, projects and technologies in order to facilitate educational innovation and dissemination of best practices. INDIRE carries out research projects in the educational field and cooperates at European and international level with similar organizations.

As a member of the board of directors my role is to advise the president and managing director on educational innovation and methodology, approval of all agreements and acts taken by the board, general oversight of the development of the organization, its day-to-day operation, administration and management. In the past 12 months I have represented the Institute as a keynote speaker at international events in South Korea, Israel and the United States.

September 2006 to June 2013 **SELF EMPLOYED, Vicenza, Italy**

Teacher and Trainer of English Language

Design, development and teaching of courses in English language. Some examples of these courses:

- **Alcan Packaging (VI) - English for Business**
- **ABN Amro (VI) - English for Banking and Finance**
- **Ecam Ricert (VI) – English for Business and Communication**
- **Cà Foscari Università di Venezia – English for CLIL**
- **Unità Scolastica Regionale Veneta – English Language for Primary School teachers**
- **CUOA-Risorse in Crescita (VI) – English Language course (European Social Fund).**

April 2004 to March 2006

YUSEN LOGISTICS, London, Moscow and St. Petersburg.

Chief Communications and Administration Officer - Russian Operations

Responsibility for the communications flow between the three offices of Yusen's Russian logistics subsidiary. Direct reporting to the CEO of the Russian operations and the Yusen Group Communications Director of European Operations in London. Regular collaboration with the European business units of Yusen's European subsidiaries. The client portfolio included Japan Tobacco, Sony, Panasonic, Unilever Supply Chain Company and Danone.

My promotion to this role was down to my ability to quickly identify the key issues and support the board in its efforts to disseminate its strategy throughout the organization.

Yusen is listed on the Tokyo stock exchange and has offices all around the world. In 2005 the organization decided to implement a single financial reporting system for all subsidiaries whereby monthly reporting would be synchronised to the Tokyo global headquarters. I am particularly proud of my role in supporting this initiative having managed to successfully implement it on time for business units in both the UK and Russia. The project required regular team meetings with administrative leaders from over 20 countries.

October 2001 to March 2004

YUSEN LOGISTICS, London, Moscow and St. Petersburg.

Office Administrator and Human Resource Manager

Responsibility for the HR and the daily administration of Yusen's subsidiary offices in London, Vicenza and Moscow. Direct reporting to the managing director. My role required me to initiate control systems in the organization and implement them in each of the offices. As an example, I was responsible for the project management and implementation of the ISO 9001 standard and for the planning and implementation of the business management software in the UK and Russian branches.

September 1998 to September 2001

YUSEN LOGISTICS, London, Moscow and St. Petersburg.

Office Administrator

Responsibility for day-to-day office management, communications and administration of the Yusen's Russian subsidiary office in London. Direct reporting to the managing director. As the business was a start-up my role was to create the procedures and documentation which could guarantee the smooth running of the offices and support customer service.

September 1997 to June 1998

JOHN PARTRIDGE, London, UK.

Public Relations Manager

Promotions and events manager for UK branded outdoor clothing manufacturer. My role was to assist with the organization of fashion shows, media events and the design of the company's website.

EDUCATION AND TRAINING

September 2008 to September 2009 **UNIVERSITY OF OXFORD**, *Oxford UK*
Master of Science (MSc) Applied Linguistics and Second Language Acquisition
Applied Linguistics, foreign language learning methodology and teaching of English language

September 2008 to May 2009 **UNIVERSITY OF OXFORD**, *Oxford UK*
English Language Teaching Certificate (equivalent to CELTA)
Methodology and teaching of English language

September 1997 to July 1998 **UNIVERSITY OF SURREY**, *Roehampton Institute, London UK*
Post Graduate Course in Education in Modern Foreign Languages
Master specialization in teaching of foreign languages in European high schools

October 1991 to October 1996 **UNIVERSITY OF VERONA**, *Verona, Italy*
BSc in foreign languages and literature (English and French)
Teaching of foreign languages with specialisation in *CALL* methodology (*Computer Aided Language Learning*)

October 1993 to October 1994 **UNIVERSITY OF STENDHAL**, *Grenoble 3, France*
Erasmus program, French language and literature

October 1993 to October 1994 **RIIS UNGDOMSKOLE**, *Oslo, Norway*
Exchange student during fourth year of high school at RIIS High School in Oslo, Norway.
AFS program.

LANGUAGES, COMPUTER LITERACY AND HOBBIES

Italian

Native speaker

English

Proficient (Level C2 / Native Speaker: Common European Framework of Reference for Languages)

French

High Intermediate (Level C1 / Effective Operational Proficiency: Common European Framework)

Norwegian

Intermediate (Level B2 - Common European Framework)

Computer Skills

Windows and iOS, Microsoft Office, browsers in general, most commonly used email programs, social networks.

Hobbies

Nordic walking and mountain walking, swimming, power Yoga, skiing, music, reading, cinema, theatre and travelling.

Social Skills and Competences

I am an open, curious and positive person who welcomes responsibility. I am organised and enjoy employing my research skills to evaluate detail. In my academic and professional career I have regularly worked in teams with people from diverse cultural backgrounds where aptitude in collaboration was a fundamental condition for achieving results.

Organisational Skills

My academic and professional training have given me strong organisational skills and I organize my work independently, setting priorities and assuming responsibility for deadlines.

❖ I AUTHORISE THE USE OF MY PERSONAL DATA IN COMPLIANCE WITH LEGISLATIVE DECREE 196/03.