

<p><b>Valentina della Gala</b> 16/08/1975 Italian</p>	<p>Work Email: <a href="mailto:v.dellagala@indire.it">v.dellagala@indire.it</a> Work tel.: 0039 – 055 – 2380622</p>
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### Summary

Work experience in public institutions on European and regional level as Web and Knowledge manager. I have acquired extensive experience in large dimension and multilanguage website design and redesign, information architecture, content management, documentation management, reporting, media monitoring and in training design and delivery. Experienced researcher in History and Science, Technology, and Society Studies with strong IT skills (PhD at University College of London plus MA in Multimedia Communications at University of Florence).

### Work Experience

<p>Dates Employer</p>	<p>May 2011 to present <b>INDIRE</b> (Government body) via M. Buonarroti 10 50122 Firenze <a href="http://www.indire.it/">http://www.indire.it/</a></p>
<p>Position held</p>	<p><b>EU funded project – ICT Competencies for Teachers</b></p> <ul style="list-style-type: none"> <li>• Reviewing the contents of the course</li> <li>• Overseeing the development and distribution of web-based course content</li> <li>• Responsible for adapting existing technology to make the technology functional for students</li> <li>• Conducting training sessions and seminars</li> </ul>
<p>Dates Employer</p>	<p>November 2010 to April 2011 <b>Euromonitor International –strategy research for consumer markets</b> (independent company) 60-61 Britton Street London EC1M 5UX <a href="http://www.euromonitor.com">http://www.euromonitor.com</a></p>
<p>Position held</p>	<p><b>Researcher</b> Italian market analyst (IT consumers)</p>
<p>Dates Employer Position held</p>	<p>September 2007 to December 2010 <b>University College London</b>, Gower Street, London, WC1E 6BT – UK <b>Phd student</b></p>
<p>Dates Employer</p>	<p>June 2010 to September 2010 <b>Centre for History of Science, Technology and Medicine, University of Manchester</b>, Simon Building, Manchester, UK, M13 9PL.</p>
<p>Position held</p>	<p><b>Researcher and document specialist</b></p>
<p>Key Responsibilities</p>	<p>I worked as a consultant for the European Research Council-funded project n. 241009 “The Earth Under Surveillance” (TEUS), lead by the Centre for History of Science, Technology and Medicine, University of Manchester. My role included extensive archival researches at the Historical Archives of the European Union and their analysis and formatting. Moreover I planned and implemented both a physical and electronic archival system for the European reports and other documents pertaining uranium mining in Europe.</p>
<p>Dates</p>	<p>February 2007 to September 2007</p>

Employer	<b>Firenze Tecnologia</b> - (Local Government body for adapting new technologies to suit the specific requirements of the medium and small enterprises) Volta De' Mercanti, 1 - 50122 Firenze, Italy
Position held Key Responsibilities	<b>Web communication manager</b> <ul style="list-style-type: none"> <li>• Website management</li> <li>• Monitoring and proofreading of all electronic documents</li> <li>• Defining and implementing processes and quality assurance for smoother workflow, brand consistency and SEO</li> <li>• Designing and development of micro-websites for special events</li> <li>• Designing, production and delivering of the weekly newsletters</li> <li>• Liaising with editorial and technical teams on a day to day basis to ensure the correct functioning of the service</li> <li>• Briefing and managing external suppliers and freelancers</li> <li>• Planning and overseeing projects through the full project lifecycle</li> <li>• Liaising with regional administration and media</li> <li>• Monitoring of national and EU policy developments relevant to the agency's mission</li> </ul>
Dates Employer	September 2005 to September 2006 <b>ETF, European Training Foundation</b> – Agency of the European Union dedicated to Improve vocational training system in non-EU countries Villa Gualino, Viale Settimio Severo 69 - Torino, Italy
Position held	<b>Web communication manager</b> for the MEDA-ETE project (Operational Department)
Key Responsibilities	<ul style="list-style-type: none"> <li>• Designing and development and daily update of the MEDA-ETE multilanguage project website <a href="http://www.meda-ete.net">http://www.meda-ete.net</a></li> <li>• Designing, producing and delivering of the bi-monthly newsletters</li> <li>• Photo and video editing</li> <li>• Revising content and structure of website</li> <li>• Conducting qualitative researches (including performing literature searches) and quantitative researches</li> <li>• Creating and developing of digital based products from specifications and consultation with the project team managers</li> <li>• Developing enterprise-wide knowledge sharing platform to facilitate internal and external communication processes and knowledge management, particularly to leverage opportunities and contain issues, trained and rolled out to partners</li> <li>• Authoring a range of training manuals on CMS (Lotus Notes) for internal users</li> <li>• Creating and delivering training sessions for internal users by introducing standard document management practices with high level of positive feedback</li> <li>• Reporting to senior program officer</li> <li>• Liaising between IT, Operational and the Internal and External Communications departments</li> <li>• Liaising with EU institutions, European policy networks, national ministries, regional administration and media</li> </ul>
Position held Key Responsibilities	<b>Web editor</b> (External Communication Unit) <ul style="list-style-type: none"> <li>• Designing and maintenance of the main multilanguage website <a href="http://www.etf.europa.eu">http://www.etf.europa.eu</a></li> <li>• News, photo and video editing</li> <li>• Designing and development of micro-sites for special events</li> <li>• Designing and implementation of the web platforms relevant to the agency projects. My role included close co-operation with the agency project managers</li> <li>• Updating general country information and project summary sheets</li> <li>• Preparing and delivering of presentations at working group sessions for external meetings</li> </ul>

- Working on the public website and the intranet migration to new platforms based on Lotus Notes
- Evaluating the usability of the Intranet and the website, identify problems experienced by users

Dates April 2005 to September 2005  
Employer **E-ducation.it**, Scala Group - (publishers)  
Via Chiantigiana 62, Antella - Firenze, Italy  
Position held **Developer of e-learning courses**  
Key Responsibilities As a developer I followed the whole development process of the e-learning courses produced by the agency for the Tuscany Region, from the authoring phase to the editing and XML coding

Dates January 2005 to April 2005  
Employer **University of Florence** – Department of Historical and Geographical Studies, Via S. Gallo 10, Firenze, Italy  
Position held **Archivist/Document Specialist**  
Key Responsibilities I was in charge to Catalogued and digitized documents for inclusion into the electronic archive of the Department in the context of a project leaded by Paul Ginsborg, professor of European History

## Education

Dates September 2007 to November 2010  
Name of the Institution University College London (Ucl) Gower Street - London - WC1E 6BT  
Qualification **PhD – History of the nuclear power development in Italy**  
Dissertation title The Nuclear Power Plant in Garigliano. The World Bank and the history of an Italian State Business (1957-1964)  
Principle Subjects Science and Technology Studies, European Economic and Political History  
PhD Summary My PhD looked in detail at the US technology available and then analysed how and in which specific forms national nuclear programmes were set up in Europe before moving onto a discussion of the results of the Italian programme. This involved a multi-method research approach which incorporated both quantitative and qualitative data: interviews, extensive archival researches (World Bank Group Archives – Washington DC, National Archives – London, Historical Archives of the European Union – Florence, Bank of Italy Archives – Rome, among others), web retrieval information, social network analysis.

Dates January 2004 to December 2004  
Name of the Institution University of Florence, Department of Engineering, RAI Sede Regionale Toscana, L.go A. De Gasperi 1 - Firenze, Italy  
Qualification **M.A. in Multimedia Content Design**  
Principle Subjects Web and Graphic design, Web editing, Communication Theory, Photography, Video editing

Dates September 1997 to November 2003  
Name of the Institution University of Florence, Department of Historical and Geographical Studies, Via S. Gallo 10 - Firenze, Italy  
Qualification **B.A. European History (advisor: Paul A. Ginsborg)**  
Dissertation title The History of British Soldiers during the Italian Campaign: Daily Life and Relations with the Civil Population  
Principle Subjects Modern History, Anthropology, Sociology.

## Further training

Type of course (subject)	Duration of course (years/months)		Institute
	From	To	
Drupal (Cms administration and development)	09/2010	12/2010	Ucl Information Service Division
Python	03/2009	04/2009	Ucl Information Service Division
Php	09/2010	12/2010	Ucl Information Service Division
Interviews and Oral History	09/2009	11/2009	University College London
Statistics for the Faculty of Social and Historical Sciences	09/2009	11/2009	University College London
UK Science Policy	09/2009	11/2009	University College London
Plone Workshop (Cms administration)	04/2009	04/2009	University of Rome, La Sapienza

#### Other

January 2011 – present – Counselor and IT assistant for “Centro prima accoglienza – Anelli Mancanti”.  
2000-2002 - Customer service assistant in Blu - mobile company.  
1999 - Data Analyst for ISTAT (Istituto Nazionale di Statistica – National Institute of Statistics).

Conference presentations:

#### Awards

Scholarship 2007-2010 - Graduate School Research Scholarship, University College of London  
2004 - MA Scholarship Engineering Department, University of Florence  
Travel Grant 2010 - Graduate School Research Travel Scholarship, University College of London

#### Language Skills

Mother tongue Italian  
Other languages English – full working knowledge;  
French – working knowledge

#### Skills

- Proficiency in Adobe Photoshop, Indesign, Premiere
- Proficiency in Microsoft suite of tools
- Experience with ArcGIS
- Extensive experiences on CMS (management and development): Lotus Notes, Drupal
- Full knowledge of XHTML, CSS (Html5; Css3)
- Understanding and writing basic Php
- Knowledge of SEO